

**Paula Powers  
Marketing Director  
Carlyle House  
3490 Far Hills Ave.  
Dayton, Ohio 45429**

**Dear Paula,**

**Just a friendly note to let you know how much my Mom loves living at the Carlyle House. She is very settled, has made friends and I don't believe she misses her house. She told me she never realized how lonely she was in her house.**

**She loves the food. When she was living alone her food did not taste as good. She needed the special ingredient of company to make her food enjoyable again. She is gaining some much needed weight, although she is not really happy about that event.**

**My Mom is so proud of her pretty apartment. She loves it when you ask her if she would like to show her room to prospective residents. She is just in love with the place. My sister was able to do such a beautiful job decorating. Mom has even added her own little touches.**

**Mom did not want to move into Assisted Living. She was upset with my sister and me for insisting that she needed to make the move. However, in just a few days after moving, she thanked us saying "I knew in my heart that I needed help but would never have made the move without your insistence." We are at peace with making the decision to bring Mom to the Carlyle House.**

**Thank you to you and the entire staff of the Carlyle House. You guys are doing a great job of serving my Mother and the other residents.**

**Sincerely,**

**Madonna**